

Terms and Conditions

Please check your basket and details before submitting an order. If a mistake has been made on an order after the order has been submitted and paid, please contact us as quickly as possible at info@bumbleandboo.co.uk.

Shopping with Bumble and Boo

Bumble and Boo (www.bumbleandboo.co.uk) owns and operates this Website. Bumble and Boo is a sole trader specialising in gifts, jewellery, interiors and accessories which are handmade or sourced by the business.

This document governs your relationship with www.bumbleandboo.co.uk (Website). Access to and use of this Website and the products and services available through this Website (collectively, the Services) are subject to the following terms, conditions and notices (the Terms of Service). By using the Services, you are agreeing to all of the Terms of Service, as may be updated by us from time to time. You should check this page regularly to take notice of any changes we may have made to the Terms of Service.

To place an order, click Add to Cart on the products you like to order. Adjust the quantity if you need more than one. Click View Cart to review your order and amend any products you need to by adjusting the quantity or deleting them. Click Update Cart when you have made changes to the cart. If you have a promotional code, make sure to put it in the promotional code box and click Apply Coupon. If you are happy with your basket, click Proceed to Checkout. Input all billing and shipping details, review your order once more and then choose your payment method. To pay immediately via PayPal, click that option, read the Terms & Conditions then tick the box, then click Proceed to PayPal. You can use your PayPal account or your credit/debit card to pay straight away. Alternatively click pay by cheque, read and accept the Terms & Conditions then click Place Order. Once your order is paid, we will dispatch the goods.

Contract

By placing an order you are offering to purchase a product on and subject to the following terms and conditions. All orders are subject to availability and confirmation of the order price.

Dispatch times may vary according to availability and subject to any delays resulting from postal delays or force majeure for which we will not be responsible.

In order to form a contract with Bumble and Boo you must be over 18 years of age and possess a valid credit or debit card issued by a bank acceptable to us.

Bumble and Boo retains the right to refuse any request made by you. If your order is accepted we will inform you by email and we will confirm the identity of the party which you have contracted with. This will usually be Bumble and Boo or may in some cases be a third party. Where a contract is made with a third party Bumble and Boo is not acting as either agent or principal and the contract is made between yourself and that third party and will be subject to the terms of sale which they supply you. When placing an order you undertake that all details you

provide to us are true and accurate, that you are an authorised user of the credit or debit card used to place your order and that there are sufficient funds to cover the cost of the goods. The cost of foreign products and services may fluctuate. All prices advertised are subject to such changes.

When you place an order, you will receive an acknowledgement e-mail confirming receipt of your order: this email will only be an acknowledgement and will not constitute acceptance of your order. A contract between us will not be formed until we send you confirmation by e-mail that the goods which you ordered have been dispatched to you. Only those goods listed in the confirmation e-mail sent at the time of dispatch will be included in the contract formed.

Price

Prices are quoted on www.bumbleandboo.co.uk in UK pounds sterling. For international orders, your credit card company should exchange the amount charged to the currency of your country at the current rate.

Whilst we try and ensure that all details, descriptions and prices which appear on this Website are accurate, errors may occur. If we discover an error in the price of any goods which you have ordered we will inform you of this as soon as possible and give you the option of reconfirming your order at the correct price or cancelling it. If we are unable to contact you we will treat the order as cancelled. If you cancel and you have already paid for the goods, you will receive a full refund.

Delivery costs will be charged in addition; such additional charges are clearly displayed where applicable and included in the Total Cost.

Payment

Upon receiving your order we carry out a standard authorisation check on your payment card to ensure there are sufficient funds to fulfil the transaction. Your card will be debited upon authorisation being received. The monies received upon the debiting of your card shall be treated as a deposit against the value of the goods you wish to purchase. Once the goods have been despatched and you have been sent a confirmation email the monies paid as a deposit shall be used as consideration for the value of goods you have purchased as listed in the confirmation email.

No goods shall be dispatched until full payment has been received by Bumble and Boo. Payment through www.bumbleandboo.co.uk is made via PayPal.

Promotional codes

Promotional codes offered by Bumble and Boo are at our discretion and are valid until the date stated by Bumble and Boo. Only one promotional code can be redeemed per order.

Products

Bumble and Boo updates the products on the website regularly and ensures that the correct stock inventory is displayed. If for any reason the products are unavailable or we are unable to supply them to you, we will notify you as soon as possible. If we cannot supply the product then we will refund you for the amount.

The products displayed on www.bumbleandboo.co.uk are not made for children unless otherwise specified.

Images and descriptions of the products on www.bumbleandboo.co.uk are as accurate as possible however due to computer/device display Bumble and Boo products may vary from those images. The images are for illustrative purposes only and may include items that are not included in the product simply to display product usage.

Delivery

As soon as payment is received and cleared for the products, we are able to dispatch the order. We aim to deliver your products within 7 days of payment for UK orders however during busy times this may be longer.

Bumble and Boo delivers within the UK and Europe. Delivery prices vary depending on the location of the order. You will be notified of the delivery charges when you place your order on www.bumbleandboo.co.uk. Delivery charges are subject to change however we always aim to be competitive and accurate with our shipping costs.

Copyright and Trademarks

The intellectual property rights in all software and content (including photographic images) made available to you on or through this Website remains the property of Bumble and Boo or its licensors and are protected by copyright laws and treaties around the world. All such rights are reserved by Bumble and Boo and its licensors. You may store, print and display the content supplied solely for your own personal use. You are not permitted to publish, manipulate, distribute or otherwise reproduce, in any format, any of the content or copies of the content supplied to you or which appears on this Website without written permission nor may you use any such content in connection with any business or commercial enterprise.

Disclaimer as to ownership of trade marks, images of personalities and third party copyright

Except where expressly stated to the contrary all persons (including their names and images), third party trade marks and content, services and/or locations featured on this Website are in no way associated, linked or affiliated with www.bumbleandboo.co.uk and you should not rely on the existence of such a connection or affiliation. Any trade marks/names featured on this Website are owned by the respective trade mark owners. Where a trade mark or brand name is referred to it is used solely to describe or identify the products and services and is in no way an assertion that such products or services are endorsed by or connected to Bumble and Boo.

Privacy and Data Policy

Our privacy policy, which sets out how we will use your information, can be found at <http://bumbleandboo.co.uk/privacy-cookies-policy/>. By using this Website, you consent to the processing described therein and warrant that all data provided by you is accurate.

Returns

You have the right to cancel a contract within 14 days from when you receive the product. You must inform Locketz with Love of your decision to cancel clearly in writing or by using our cancellation form: http://bumbleandboo.co.uk/wp-content/uploads/2015/03/Bumble_and_Boo>Returns_Form.pdf

We will refund the full cost of the order including delivery or part of the cost if only part of the order is cancelled. Refunds are made within 14 days after we receive the product returned by you.

To notify us of a cancellation request, please write to info@bumbleandboo.co.uk or Amber Phillips, 29 Holly Close, Great Dunmow, CM6 1LU.

You will have full responsibility of the products until they are returned to us. Please retain your proof of postage.

General

Bumble and Boo shall have the right in its absolute discretion at any time and without notice to amend, remove or vary the Services and/or any page of this Website.

Access to this Website is permitted on a temporary basis, and we reserve the right to withdraw or amend the Services without notice. We will not be liable if for any reason this Website is unavailable at any time or for any period. From time to time, we may restrict access to some parts or all of this Website.

This Website may contain links to other websites (the [Linked Sites](#)), which are not operated by Bumble and Boo. Bumble and Boo has no control over the Linked Sites and accepts no responsibility for them or for any loss or damage that may arise from your use of them. Your use of the Linked Sites will be subject to the terms of use and service contained within each such site.

Bumble and Boo may revise these Terms and Conditions from time to time therefore Terms and Conditions must be checked and agreed whenever an order is placed with us.

Re-sale of any products is not permitted unless an agreement is made between you and Bumble and Boo.

Website use

You must not misuse this Website. You will not: commit or encourage a criminal offense; transmit or distribute a virus, trojan, worm, logic bomb or any other material which is malicious, technologically harmful, in breach of confidence or in any way offensive or obscene; hack into any aspect of the Service; corrupt data; cause annoyance to other users; infringe upon the rights of any other persons; proprietary rights; send any unsolicited advertising or promotional material, commonly referred to as "spam"; or attempt to affect the performance or functionality of any computer facilities of or accessed through this Website. Breaching this provision would constitute a criminal offense and www.bumbleandboo.co.uk will report any such breach to the relevant law enforcement authorities and disclose your identity to them.

We will not be liable for any loss or damage caused by a distributed denial-of-service attack, viruses or other technologically harmful material that may infect your computer equipment, computer programs, data or other proprietary material due to your use of this Website or to your downloading of any material posted on it, or on any website linked to it.

You may link to our website, provided you do so in a way that is fair and legal and does not damage our reputation or take advantage of it, but you must not establish a link in such a way as to suggest any form of association, approval or endorsement on our part where none exists. You must not establish a link from any website that is not owned by you. This Website must not be framed on any other site. We reserve the right to withdraw linking permission without notice.

Disclaimer of Liability

The material displayed on this Website is provided without any guarantees, conditions or warranties as to its accuracy. Unless expressly stated to the contrary to the fullest extent permitted by law Bumble and Boo and its suppliers, content providers and advertisers hereby expressly exclude all conditions, warranties and other terms which might otherwise be implied by statute, common law or the law of equity and shall not be liable for any damages whatsoever, including but without limitation to any direct, indirect, special, consequential, punitive or incidental damages, or damages for loss of use, profits, data or other intangibles, damage to goodwill or reputation, or the cost of procurement of substitute goods and services, arising out of or related to the use, inability to use, performance or failures of this Website or the Linked Sites and any materials posted thereon, irrespective of whether such damages were foreseeable or arise in contract, tort, equity, restitution, by statute, at common law or otherwise. This does not affect Bumble and Boo's liability for death or personal injury arising from its negligence, fraudulent misrepresentation, misrepresentation as to a fundamental matter or any other liability which cannot be excluded or limited under applicable law.

Indemnity

You agree to indemnify, defend and hold harmless Bumble and Boo, its directors, officers, employees, consultants, agents, and affiliates, from any and all third party claims, liability, damages and/or costs (including, but not limited to, legal fees) arising from your use this Website or your breach of the Terms of Service.

Invalidity

If any part of the Terms of Service is unenforceable (including any provision in which we exclude our liability to you) the enforceability of any other part of the Terms of Service will not be affected all other clauses remaining in full force and effect. So far as possible where any clause/sub-clause or part of a clause/sub-clause can be severed to render the remaining part valid, the clause shall be interpreted accordingly. Alternatively, you agree that the clause shall be rectified and interpreted in such a way that closely resembles the original meaning of the clause /sub-clause as is permitted by law.

Complaints

We operate a complaints handling procedure which we will use to try to resolve disputes when they first arise, please let us know if you have any complaints or comments.

Waiver

If you breach these conditions and we take no action, we will still be entitled to use our rights and remedies in any other situation where you breach these conditions.

Entire Agreement

The above Terms of Service constitute the entire agreement of the parties and supersede any and all preceding and contemporaneous agreements between you and www.bumbleandboo.co.uk. Any waiver of any provision of the Terms of Service will be effective only if in writing and signed by a Director of Bumble and Boo.

Contacting Us

Please contact us if you would like help with your order, more information about a product or the website, to provide any feedback or to ask any questions.

To contact us, use the details below:

info@bumbleandboo.co.uk

Amber Phillips
29 Holly Close
Great Dunmow
Essex CM6 1LU
United Kingdom